Think Research to support eVisit (Virtual Visits) Primary Care Pilot in Waterloo Wellington region

We are pleased to announce that the successful vendor to support the eVisit Primary Care pilot in the Waterloo Wellington Local Health Integration Network (WWLHIN) is Think Research, a Toronto-based company that offers a number of clinical tools that connect patients and clinicians to each other while facilitating best practices. Think Research will work with the eHealth Centre of Excellence, Ontario Telemedicine Network (OTN) and other stakeholders to provide a customized and secure online platform that healthcare providers participating in the year-long pilot project will use for virtual interactions and communication – secure audio, video, and messaging – with patients residing within the WWLHIN. The pilot project is designed to support timely access to care and continuity of care.

Funding for this eVisit Primary Care pilot, one of the pilots being undertaken as part of a larger initiative to make this service provincially available, has been provided by the Ontario Ministry of Health and Long-Term Care. Additional funding has been granted by Resources for Evaluating, Adopting and Capitalizing on Innovative Healthcare Technology (REACH), an $8.2-million grant-funding program delivered by the Ontario Centres of Excellence on behalf of the Ontario Ministry of Government and Consumer Services.

For more information about this project or to learn more about how you can get involved, please contact the eHealth Centre of Excellence at info@ehealthCE.ca.

About our organizations:

The eHealth Centre of Excellence is a one-stop resource for digital health tools in the Waterloo Wellington region and beyond. Since its establishment in 2014, the eHealth Centre of Excellence has become a collaborative space to share knowledge, develop best practices, and enable the deployment of digital health tools to support enhanced clinical care.

OTN brings virtual care innovation to the healthcare system so that the people of Ontario can get the care they need when and where they need it most: at home, in their community or in hospital. For more than a decade, OTN has increased access to health care and education across the province with one of the world's most extensive telemedicine networks. Working with its many partners and leveraging its unique knowledge of health care and digital technology, OTN addresses challenges by introducing and spreading new ways of delivering care that benefit patients, care providers and the healthcare system. An independent, not-for-profit organization, OTN is funded by the Government of Ontario.

Think Research's mission is to organize the world's health knowledge so everyone gets the best care. The company takes the ever-growing body of clinical evidence and health care algorithms to create software applications that drive high quality clinical decision making. Think Research's solutions are provided through a secure, multi-application platform that is used by clinicians and patients at the point of care, and is deployed in over 1,000 facilities in Canada, the US and the EU, with millions of patients being impacted annually.